



News Release

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ARE WE READY FOR UNIVERSAL ACCESS

There has been much speculation surrounding Universal Access in the South African tourism industry for some time now. For the most it appears as a huge financial investment without guarantees of any return on their investment. But we seem to be overlooking the fact that about 10% of South Africans are living with disabilities and a large proportion of senior citizens also require amended facilities to move around the cities where they live.

In the Western Cape, CapeAble, founded by quadriplegic Russell Vollmer offers a variety of training programmes focussing on issues of disability. "Our research proved that there is very little training on offer for able-bodied people to understand what living with a disability is like. We have structured our practical courses to include a basic etiquette for frontline staff, for management on employing persons with disabilities, an induction introduction to disability as well as a course for venue graders on Universal Access."

CapeAble is endorsed by the Association Physically Disabled (APD) – Cape Town, Cape Town Society for the Blind, Quadriplegic Association of South Africa (QASA), DPSA, SA Guide Dogs Association (National), SA Guide Dogs Association – Western Cape, and a service provider to Cape Town Routes Unlimited. Ends.

